

ADG QUALITY ASSURANCE POLICY STATEMENT

The Architects Design Group is an architectural practice registered under the Chartered Practice scheme of the Royal Institute of British Architects (RIBA) and has chosen to adopt a formal system for managing the quality of work. The model employed for this is the international Standard BS EN ISO 9001:2008 – Quality Management Systems and we have used guidance prepared by the RIBA (The RIBA Quality Management Toolkit) and supplementary guidance from other authoritative sources.

It is our conviction that in being an RIBA Chartered Practice and adopting our QA system as the means of fulfilling this commitment to quality, it will help us deliver our objective of providing a reliable and competent architectural service to our clients and the users of the buildings/spaces we design or other services we provide as architects. We also believe that the systems will assist us in collaborations and other working relationships with other professionals and/or contractors and suppliers.

There is 100% commitment within the practice to the operation and upkeep of our systems, which are regularly reviewed and updated against our own methods and innovations and against changes in external influences be they quality standards, legislation, industry standards, custom or practice.

All new staff are instructed in the requirements and use of the systems as a part of their introduction to the wider objectives of the practice and regular update training is provided as the system progresses and improves.

On-going management system reviews and evaluations, including formal internal audits and documented reviews by senior management ensures :

- that the system is complied with and that it continues to be suitable and effective
- the identification and implementation of management system improvement opportunities

All necessary action is taken following evaluation, and appropriate objectives and targets are set so as to maintain the standards that are associated with The Architects Design Group.



A handwritten signature in black ink, appearing to read 'Marc Nash'.